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Social Value Policy

Invicta Environmental Social Value Policy supports our organisational purpose 'to assure a sustainable, caring future for the North East' through work and activities which reflect our core principles:

- We listen
- We are professional
- We take responsibility
- We are one team
- We are determined to succeed
- We care

We generate social value by working collaboratively with stakeholders to create maximum economic, social and environmental benefits. By engaging with individuals, groups and businesses from the communities we work and live in, we identify and deliver activities which best support their needs and initiatives and promote sustainable change.

Throughout our work we ensure compliance with the Social Value Act (2012), Procurement Reform (Scotland) Act 2014 and Well-being of Future Generations (Wales) Act (2015). This policy supports commitments set out in our Responsible Business Policy.

Investing in communities and developing people:

- We support educational curriculum activities supporting local projects as a context for learning and engaging young people through classroom-based workshops, projects, careers support, site visits and work experience.
- Through partnerships with local employability providers, we deliver tailored activities and learning experiences
 to upskill people from a range of backgrounds and help them move closer to employment opportunities. We
 support "hard to place" employees
- We engage with residents and community groups to maximise opportunities which support their initiatives and aspirations.
- To ensure the future sustainability of our workforce we take an inclusive approach to providing opportunities for our people and the wider community. Supporting economies and the supply chain
- Throughout our purchases we demonstrate and encourage fair working practices and responsible sourcing to make a positive impact on local businesses and communities.



We apply fair payment practices equally throughout our supply chain.

Protecting the environment

- Invicta will set the benchmarks by which our businesses operate, underpinned by our quality policies and through embedded processes.
- We value our natural resources and actively seek to follow circular economy principles reduce waste and minimise environmental impacts.
- Our business commitments set the objectives for our performance on safety, quality, health and environment.

Principles for delivery of social value

- We understand that no two customers or areas are the same. We deliver through a common approach guided by our principles and activities that target specific community needs.
- We believe in the work we do and that by building relationships and creating positive change and benefits, we can leave a positive legacy in communities.
- We support our people to increase understanding of social value, and ways to promote and deliver demonstrable social value.
- We regularly monitor our performance and set long-term targets to measure the impact of our activities.
- We utilise feedback from employees, our supply chain, and other stakeholders to continually improve our performance.

We review our Social Value Policy annually to ensure it supports our business needs and growth and reflects current legislation, best practice, and approach for delivering improved outcomes. By raising awareness of our Social Value Policy and with support from our employees, customers, supply chain partners and individuals and groups in our communities, we can continue to generate positive impact across our activities

Responsibilities:

The Managing Director is responsible for:

• Reviewing, endorsing and achieving this policy's aims.

The Directors are responsible for:

- · Ensuring that this policy and supporting strategies and procedures are distributed, implemented and
- · complied with
- Ensuring that their businesses operate to the requirements set out in the Invicta business management
- system



· Leading by example in protecting and championing knowledge sharing across the business

Managers are responsible for:

- Implementing and enforcing the processes and procedures
- Ensuring that their people are aware of their responsibilities and receive appropriate training; an
- Addressing any inappropriate behaviour.

Employees are responsible for:

- Carrying out their work in line with this policy and associated procedures
- Challenging any behaviour that falls short of the expectations of this policy; and
- Identifying any breaches of this policy and reporting them to their line manager.

What will successful implementation of this policy achieve?

- Continually improving quantitative and qualitative data trends
- Reporting HS&E data to senior management
- · Recognition by external bodies in the form of awards, nominations and certifications; and
- Improved benchmarking results when examining our performance against our peers or when audited by
- independent external bodies.

Signed

Norman Smith

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